

CATS Validation Service Saves the Insurers 1.8k on Digital Signage Claim



Key Facts

- ✓ CATS were asked to validate a claim for a damaged display that the insured had replaced
- ✓ Our consultancy team believed that the incumbent supplier's charge seemed excessive
- ✓ The claim was cash settled at CATS replacement price, saving the insurers £1,800

CATS can assist with the inspection, replacement or repair of digital advertisement screens, illuminated signs, directional signage, business signage and much more.

The Claim

CATS were asked to validate a claim for a damaged 4K Commercial Display that the insured had replaced. Based on the information provided, the CATS consultant believed that the insured had paid more than they needed to for the replacement. The display itself was available through CATS at £7379.79 + VAT with a £500 delivery and installation fee. The incumbent supplier's charge of £9675 + VAT seemed unduly high, by comparison.

The Resolution

The insurers therefore decided to cash settle the claim at CATS replacement price. Involving CATS with this claim meant the insurers saved £1,800 total.

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