

CATS Repair CCTV System Just Before Insured's Holiday



Key Facts

- ✓ The insured suffered accidental damage to a CCTV system just before they were due to go on holiday
- ✓ The CATS engineers successfully repaired the equipment before the insured went away
- ✓ CATS also saved the insurers 50% in total on this claim

CATS can assess & inspect, repair or replace all kinds of security related technology. In the past we have dealt with exit and entry barriers, domestic and commercial CCTV, intruder and fire alarm systems and even safes.

The Claim

The insured's CCTV system had suffered damage and the policy holder urgently needed repairs before going away on holiday. CATS engineers inspected the unit and found that a cut network cable connecting the cameras to the DVR had caused a power surge. This had damaged the Cat5 cable and the PSY to the cameras. However, the engineers confirmed the unit to be repairable.

The Resolution

CATS engineers successfully completed the repair before the customer was due to go on holiday. By involving CATS in this claim the insurers saved £908, a 50% saving.

If you have a security related claim then instruct CATS today.

Talk to us about your technology claims



www.catsclaims.co.uk



01943 882 140



claims@catsclaims.co.uk

Computer & Technology Solutions Limited

3 The Courtyard, Hawksworth Estate, Thorpe Lane, Guiseley, Leeds, West Yorkshire, LS20 8LG