

£50,000 Saving on Repair of a Laser Treatment Machine



Key Facts

- ✓ Laser Machine damaged, resulting in complete unit failure
- ✓ CATS inspection determined the unit was repairable
- ✓ CATS saved the insurers £51,000, a 93% saving

The Claim

The insured suffered damage to their Alma Soprano Ice Platinum Laser Treatment Machine, leading to a complete failure of the unit. After CATS engineers inspected the unit, it was discovered that the machine has suffered electrical surge damage to its I/O board and sensor controller. The engineers had no concerns and deemed the unit as repairable.

The Resolution

The unit was successfully repaired, the team saved the insurers a total of £51,000 on this claim, equating to a 93% saving.

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01943 882 140



claims@catsclaims.co.uk

Computer & Technology Solutions Limited

3 The Courtyard, Hawksworth Estate, Thorpe Lane, Guiseley, Leeds, West Yorkshire, LS20 8LG