

Thorough Lighting Inspection Results in £30,000 Saved



Key Facts

- ✓ The Insured suffered multiple lighting failures at their property
- ✓ Accredited CATS engineers conducted a thorough on-site investigation
- ✓ CATS involvement resulted in a £30,000 saving for the insurers on this claim

We can help with all types of lighting equipment from consoles to lamp posts.

The Claim

CATS engineers attended a site to investigate the cause of multiple lighting failures. Upon inspection it was determined that the failures were linked to a power supply failure. However, these power supplies could not be repaired as the model had been discontinued. Additionally, the engineers identified several C2 faults due to incorrect original installation. Further inspection revealed water marks on the light globes in the main areas of the building, indicating potential damage as a contributing factor to the lighting failures. This observation was consistent with signs of previous water damage in other parts of the property.

The Resolution

Given the unavailability of the parts and longevity concerns, the lighting system was considered beyond repair. Due to CATS negotiation achievements costs were reduced significantly, the insurers were able to cash settle with a £30,000 saving.

If you want to save on lighting technology claims then instruct us today.

Talk to us about your technology claims



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