

£24,432 Saved on Liquid ingress Printer Damage Claim



Key Facts

- ✓ The insured suffered liquid ingress to two printers
- ✓ Both printers were inspected by CATS accredited engineers
- ✓ CATS validated previously provided quotations and recommended replacing one printer and cash settling the other
- ✓ The insurers saved £24,500 on this claim through CATS

The Claim

The insured reported liquid ingress to a Xerox and a Lexmark printer. CATS arranged for an engineer to attend the site to inspect the equipment.

The Xerox printer was largely undamaged although the consumables were ruined by the liquid and the consumable set would therefore need to be replaced.

The Lexmark printer was damaged beyond repair and requires replacement. The insured had received a quotation to replace the item with the correct current equivalent. However, it appears their supplier had quoted full retail price on the unit (£30,000.00). CATS were able to provide a more reasonable price. CATS recommended cash settling the Xerox consumables and replacing the Lexmark.

The Resolution

Both printer claims were cash settled. CATS saved the insurers 79% in total on this claim equal to £24,500

Talk to us about your technology claims



www.catsclaims.co.uk



01943 882 140



claims@catsclaims.co.uk

Computer & Technology Solutions Limited

3 The Courtyard, Hawksworth Estate, Thorpe Lane, Guiseley, Leeds, West Yorkshire, LS20 8LG