

Passenger Lift Water Damage: CATS save insurer £57,000



Key Facts

- ✓ Insured had suffered water damage to a passenger lift
- ✓ CATS engineers inspected and determined the unit was repairable
- ✓ The claim was cash settled, resulting in a 64% overall saving

The Claim

The insured had suffered accidental damage to a passenger lift. The existing hydraulic equipment had been submerged in water and the lift had not run for an extended period of time. CATS engineers conducted a thorough inspection and concluded that the lift was repairable. The team also noted that the anticipated repairs would have been extensive, including the removal of 300 litres of water.

The Resolution

The insurers decided to cash settle the claim. Thanks to CATS expertise and industry connections, the insurer saved 64% in total, totalling £57,800!

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