

Server Failure Resolved Through CATS Repair Service



Key Facts

- ✓ The insured had reported failure of a server
- ✓ CATS engineers inspected and successfully repaired the unit
- ✓ The insurers saved £6,200 by involving the CATS team on this claim

CATS can assist with all types of servers from rackmount to towers.

The Claim

The insured reported failure of their Dell Server. Following a thorough inspection by CATS accredited engineers, it was determined that the server was repairable, with no signs of accidental damage. CATS identified that the failure was attributed to normal wear and tear.

The Resolution

The insurers decided to authorise the repair of the server through CATS allowing them to save £6,200 on this claim, equal to a 78% saving.

Instruct us today if you have a server claim and want to minimise spend.

Talk to us about your technology claims



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