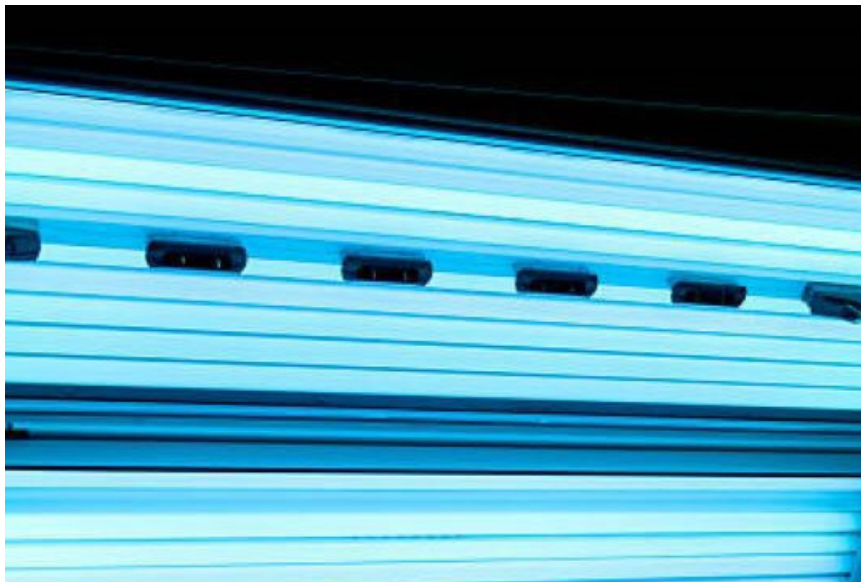


# CATS trade status and negotiation abilities save £13,000 on sunbed claim



## Key Facts

- ✓ Insured suffered liquid ingress to three sunbeds
- ✓ CATS engineers concurred with incumbent supplier that the beds were BER
- ✓ The team negotiated a discount saving the insurers £13,000

## The Claim

The insured had suffered accidental water damage to three sunbeds. The incumbent supplier had previously inspected the beds and deemed them as BER. CATS engineers reviewed the information provided and completed a remote assessment which allowed them to concur the units to be BER.

## The Resolution

CATS liaised with the incumbent and managed to negotiate a discount that the insured could take advantage of. It was suggested that this claim be cash settled. The involvement of the CATS claims team, meant the insurers saved £13,000 on this claim.

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